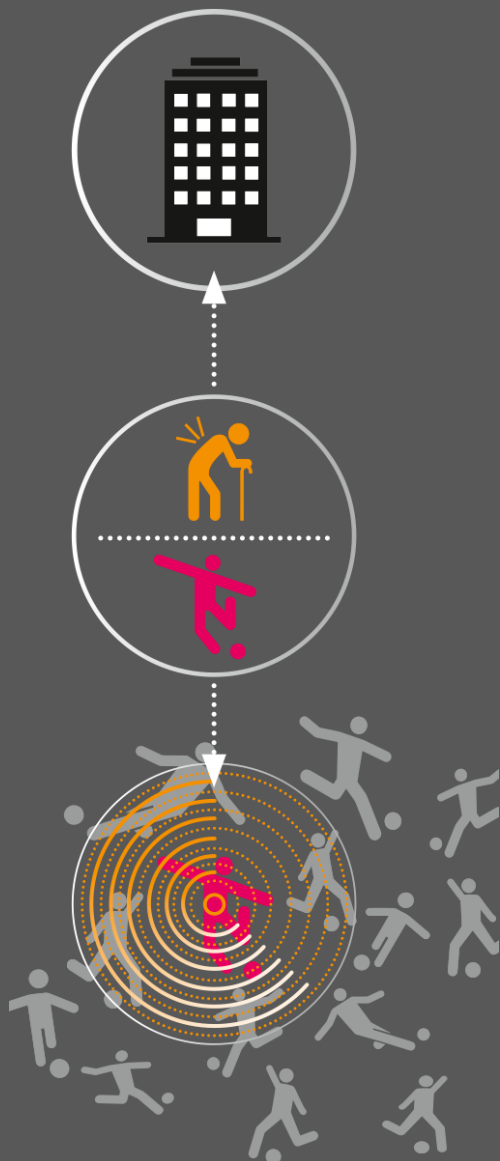


# The OSINT football case



Tony was unable to work. His back was badly injured, so he claimed daily allowance from the insurer.

The back injury, however, did not seem to interfere with his amateur footballer career. Every Sunday he continued to excel in his team's goalkeeper or defender role.

By using the OSINT module, the insurer's anti-fraud unit quickly noticed Tony's successes on the football field.

An investigator was sent to Tony's next match. He filmed Tony's dribbling skills without any signs of the claimed back injury.

# The AI upgrade

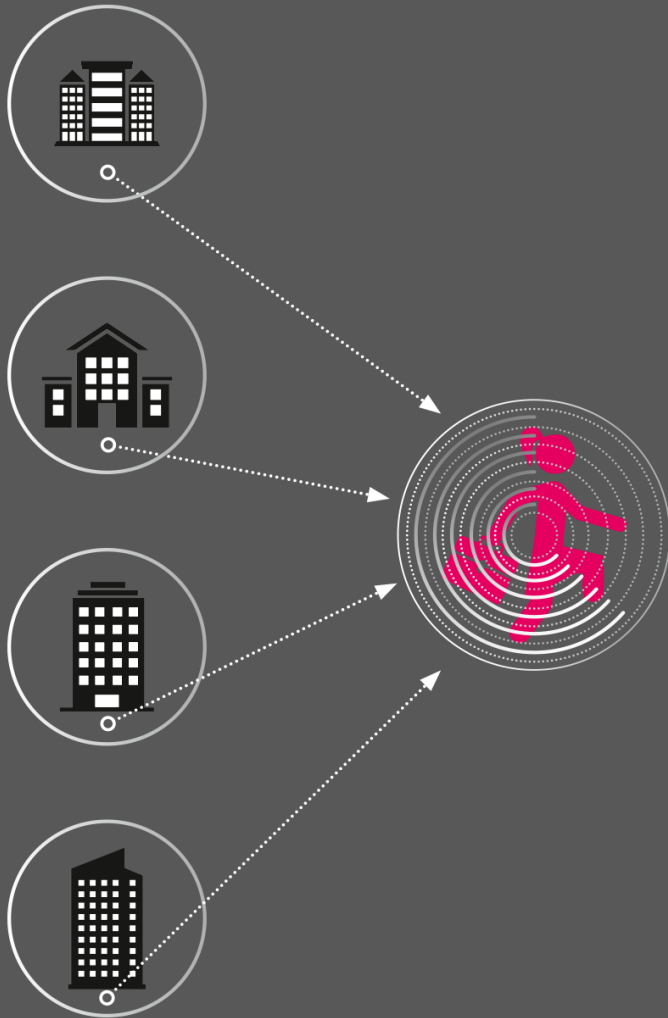
The pressure to use the resources at the optimal level is always present in fighting frauds.

With the AI module the anti-fraud unit was able to increase their true positive ratio from 50% to 70%, while keeping the same level of investigated cases.

Consequently, this resulted in a major increase of savings for the insurer.



# The exchange revelation



Fraudsters are happy to abuse regulatory constraints imposed on insurers. In Jane's case, she knew that information exchange between health insurers was restricted. So she subscribed for basic health insurance with multiple insurers simultaneously.

During the next couple of years she claimed reimbursements from all the insurers, using the same invoices. With time she got more confident and began fabricating invoices from her travels abroad.

Using the exchange module, two insurers were able to compare their insureds portfolios. They learned they shared more than 100 insureds, having claimed high reimbursements from both of them. Topping the list was Jane with her claims of over CHF 1 million.